

FOR IMMEDIATE RELEASE:

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Consumer Protection Week FACTS: “A” is for Awareness for Military Families and Veterans

Awareness regarding identity theft is crucial because it is one the top complaints from military consumers in New Mexico

Albuquerque, NM - Attorney General Hector Balderas wants New Mexico’s Active Duty Military personnel, National Guardsmen, Reservists and veterans to get the **FACTS** during National Consumer Protection Week regarding identity theft. **Awareness** regarding identity theft is crucial because it is one the top complaints from military consumers in New Mexico.

“In New Mexico, we’re focused on national security and have a long history of protecting our nation through our national laboratories and military bases,” said Attorney General Balderas. “My office fights aggressively for service members, those serving in the National Guard, Reservists, veterans, and all of their families’ well-being in New Mexico. If service members or veterans believe they are victims of identity theft, I want them to know our office stands ready to assist them immediately.”

During National Consumer Protection Week, and all year, the Office of the Attorney General is available to assist New Mexico’s military personnel and veterans to get them the information they need about identity theft. The Office of the Attorney General can provide answers for service members in the following areas:

- What makes service members or veterans targets for identity theft?
- Can identity theft affect a service member’s job?
- What does a credit freeze do?
- What’s the difference between credit freeze and a fraud alert?
- What tools can help active duty soldiers monitor their credit and guard their finances?
- What are major things to remember about identity theft?
- If service members suspect identity theft, what should they do?
- How can members of the military and families protect themselves identity theft?
- Where can military families find more resources for identity theft recovery and prevention?

The Office of the Attorney General has help and information during National Consumer Protection Week — March 4-10, 2018 — and any time of the year. Consumers can always

contact the Office of the Attorney General anytime at www.nmag.gov or by calling 1-844-255-9210.

Attorney General Balderas will have consumer advocates and charities advisors on hand, as well as valuable consumer protection information available on Friday, March 9, 2018 in the lobby of the downtown Albuquerque Office of the Attorney General. Consumers are encouraged to walk in and will have the opportunity to have their questions answered, concerns heard, and receive assistance in filing a consumer complaint between 10:00 AM and 3:00 PM on Friday. The Office of the Attorney General is located at 201 Third Street NW, in the ABQ Plaza building.

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