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AG Balderas Issues Risk Advisory Regarding Consumers Harmed by the Abrupt Closing of Maurer's Collision in Albuquerque

Albuquerque, NM - Today, Attorney General Hector Balderas announced a Consumer Risk Alert for New Mexicans impacted by the closing of Maurer's Collision in Albuquerque. Although it is unclear how many customers are affected, it appears some consumers have gone several months without their vehicle and have also paid for repairs that have not been completed.

"Hard working New Mexicans rely on their vehicles to get to work and transport their children to school and events. It is unfortunate these families have been taken advantage of by illegal business practices," Attorney General Hector Balderas said.

Although one cannot foresee when a business is going to shut down, Consumers may follow a few simple steps to avoid problems in the future. When selecting a repair facility, always ask for recommendations from friends, family, and other people you trust. The Office of the Attorney General recommends getting a written estimate before authorizing repairs and consumers should never pay for repairs up front in order to have an opportunity to inspect the repairs first. Further, consumers may contact the Attorney General's office or the Better Business Bureau to request if there are other complaints about a particular repair facility.

The Office of Attorney General Hector Balderas has a number of advocates to help consumers who encounter scams, faulty repairs and broken promises. Consumers who have been harmed by Maurer's Collision may file a complaint at the Attorney General's website at www.nmag.gov or call (505) 717-3500 in Albuquerque, (505) 490-4060 in Santa Fe, or toll-free statewide 1-844-255-9210.

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